

Access Statement for The Penthouse - apartment 10 The Courtyard, 4 High Street Windsor SL4 1LD

Introduction

Our self catering apartment is on the top floor of a residential apartment block located down a short alleyway at number 4 High Street Windsor. We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

Pre-Arrival

- We have a website and on booking information will be sent to you to help you gain access to the apartment
- Bookings / enquiries can be made via the website, email, fax or phone
- The nearest bus stop in the town is 30 metres from the apartment block entrance
- The nearest train station (Windsor Central) is less than 0.5 miles away; there are accessible taxis at the station
- We can arrange for shopping to be delivered on arrival with one week's notice
- We can provide information in large print on request

Arrival & Car Parking Facilities

- There is a car park at the rear of the apartment block with an allocated space (number 77) for the flat - exact details will be sent by email prior to arrival. The carpark is accessed via a swipe-card which will be given to you on arrival
- Car park is levelled concrete and there is a raised ramp up to the main entrance with a steady incline
- There is no street parking in this area so the carpark must be used
- The entrance at the front has 1 step. The door is 80cm wide and another door can also be opened to double the size of the entrance
- The parking space is approx 60 metres away from the entrance

Main Entrance, Reception

- The main entrance has a lift which will take you to the second floor.
- From the second floor you unlock the apartment's main door (white door with number 10 on it) and climb one staircase which turns to the left and to the right and is approximately 20 steps
- There is a handrail on both sides most of the way up
- The stairs are carpeted
- When entering the apartment the hallway floors are oak and the doorway is 75cm wide

Public Areas - Hall, Stairs, Landing, Corridors etc

- The public hallways are carpeted and lit 24 hours a day
- A fire alarm system is installed

Public Areas - Sitting room, lounges, lobbies etc

- The main entrance hall is the only communal area and has no furniture just the lift entrance and post-boxes for mail.

Public WCs

- Not applicable

Bedrooms & Sleeping Areas

- Two bedrooms - both accessed from the main hallway - see the floor-plan on our website at <http://www.accommodation-windsor.co.uk/10-The-Courtyard/index.htm>
- Standard width doors (75cm)
- King size (5feet wide) bed in master bedroom
- Single bed with pull-out single in second bedroom
- Space from end of bed to wall is 50cm
- Ensuite bathroom has freestanding shower with glass shower screen - one step into this shower approx 12cm high, a WC and wash hand basin
- All rooms have sloping ceilings as the apartment is in the roof space so head height is limited in certain areas though not restrictive

Bathroom, Shower-room & WC [Ensuite or Shared]

- Guest bathroom has a bathtub with hand-held shower head, WC and hand basin. There is a non-slip rubber bath-mat provided in a cupboard
- Tiled floor and walls

Self-Catering Kitchen

- Tiled floor in the kitchen. Wash-up sink with mixer tap
- Dishwasher and Washer-Dryer
- Range of base units and high level cupboards - see website photos for more details
- Oven and hob. Worktop is 90cm high

Additional Information

- An information pack is available at the apartment
- Please see our website for more details or request additional information by phone or email

Address: We are based at Alma House, 56 Alma Road, Windsor, Berkshire SL4 3HA England

Telephone:

01753 833747 THIS IS THE OFFICE LANDLINE (9am to 5.30pm Monday to Friday and 9am to 2pm on Saturdays). Outside of hours a call centre takes calls and emails them to us – these are checked periodically.

07919 614559 IS THE EMERGENCY MOBILE NUMBER – not to be used during office hours and the phone is not manned 24 hours a day although if you leave a message these are checked regularly

Fax: 01753 856667

With all calls to UK lines add +44 and remove the 0

Email: enquiries@almahouse.co.uk for booking enquiries or nicole@almahouse.co.uk for maintenance issues

Website: <http://www.accommodation-windsor.co.uk/10-The->

Courtyard/index.htm

Hours of operation: Monday to Friday 9am to 5.30pm
Saturday 9am to 2pm

Emergency number: 07919 614559 (dial +44 and omit the 0 when calling from overseas)

Local accessible taxi numbers: 01753 858888 Five Star Cars
01753 677677 Windsor Radio Cars

Future Plans

- We regularly upgrade the property and facilities. If you feel there is something we have missed or you need more information please do get in touch!

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please telephone 01753 833747 or email enquiries@almahouse.co.uk